



Pediatric Care Specialists

An Affiliate of Children's Mercy

Dear Parents,

Pediatric Care Specialists-an affiliate of Children's Mercy, beginning January 1, 2018, will be offering a convenient and secure method to pay your outstanding balance for services provided.

The **Card/Payment Method on File (CPOF)** requires that you have a credit/debit, flex spending, healthsavings card or bank information on file for patient responsible balances. The practice accepts American Express, Discover, MasterCard or Visa as cards on file. The **CPOF** process can be completed prior to coming in for a patient visit or while you are at the practice.

Patient responsible balances will be determined **AFTER** your insurance plan has paid. This will be for outstanding balances up to **\$250**. You will be notified **ten (10 days)** prior to payments being processed and we will notify you using your preferred method of communication if you elect to get a receipt of payment.



Your information will be stored by Instamed, a leading healthcare payment network, using the highest level of encrypted Payment Card Industry-Data Security Standards (PCI-DSS). Instamed is recognized in the industry as a Level One (1) compliant service provider.

This service will allow you to “set it and forget it” in order to pay your child's portion of healthcare costs that your insurance does not cover. This will be for costs considered an out-of-pocket expense for your family such as co-insurance and deductibles.

For those that choose not to participate, a \$100 deposit will be required for visits. All patient balances above \$250 will receive monthly statements and payment plans are available if applicable to your circumstances.

For more details, please review the attached Frequently Asked Questions (FAQ) for our practice. Should you have questions, please submit them to business@pedcarespecialists.com or call our Billing Department @ 913-491-0972 Monday-Friday 8:30-5:00. We will respond to questions within 24 business hours.v

Pediatric Care Specialists, Inc.

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